

[Written in response to email to CAC dated June 21, 2021]

Dear Mr. Ochoa,

Thank you for the email to the CAC committee members. I know that each member has contributed many hours in an effort to Support Crescenta Valley Water District (CVWD) and provide input to the Elected Board of Directors.

Speaking only for **myself**, I am somewhat disappointed as to how this has come to a close. I feel that the CAC committee and each of us acting as individual customers have provided some valuable input since the Committee was formed. However many of our questions have been ignored without feedback.

The rate study has never been available to the CAC members which should be a critical component of developing any rate increase. Additionally, I question why Board President Sharon Raghavachary suspended the CAC activity until July during the time when I believe community input is critical.

I have received mixed messages to my question as to why single families pay tiered rates while multi family and commercial only pay a single fixed rate. As an example the 2020 UWMP discusses using rate structuring to encourage water conservation. However multi family and commercial users have no incentive to conserve water as they only pay a flat rate. I believe this is not fair and reasonable and penalizes the single family homeowner.

You will be proposing a substantial rate increase for the next 3 years for Water, Wastewater and Service charges. Inasmuch as CVWD will be significantly increasing rates to its customer base I believe the District should also step up to the plate and be held accountable by identifying quantifiable cost reduction goals.

In your email you state: "The formal contribution through the CAC to discuss broader policy issues has been satisfied. Staff will contact you again in this capacity when it is determined needed by staff" I interpret this as our efforts are no longer needed. One of the reasons the CAC was formed was to help provide better transparency between the CVWD and the community. I always envisioned this committee as a ongoing link to disseminate information and concerns to build better community relationships.

I understand that CVWD will be moving ahead with the Prop 218 notification. I can only hope that the CVWD and elected Board Members will do what's fair and reasonable for the community, by including some of the CAC recommendations and Community input as part of the Prop.218 notification process and proposed rate structure.

Please share my opinion with the CVWD and Board at the June 22, 2021 meeting.

Best Regards,  
Jonas Williams