

July 12, 2021

To: Crescenta Valley Water District

Attention: Christy Colby

Subject; Public Comments and Input for upcoming Board Meeting

Der Ms. Colby,

I would like to submit the following to the CVWD and Board of Directors as a public comment for the next Public Board Meeting. I had offered this earlier however do not believe it was presented to the Board of Directors so I would like to resubmit.

Since the CAC has been dissolved, I will be submitting as an individual rate payer within the District.

Regards,
Jonas Williams

Excerpt of email sent 6/17/2021 that I believe the Board of Directors never saw.

6/17/2021

Dear Committee Relations Board, CAC Members and Crescenta Valley Water District.

With the short notice I will not be able to attend today's meeting with the Community Relations Committee to discuss the proposed Public Notice.

I would like to submit the following comments for consideration and comment with both the Community Relations Board, CAC Committee Members and the CVWD.

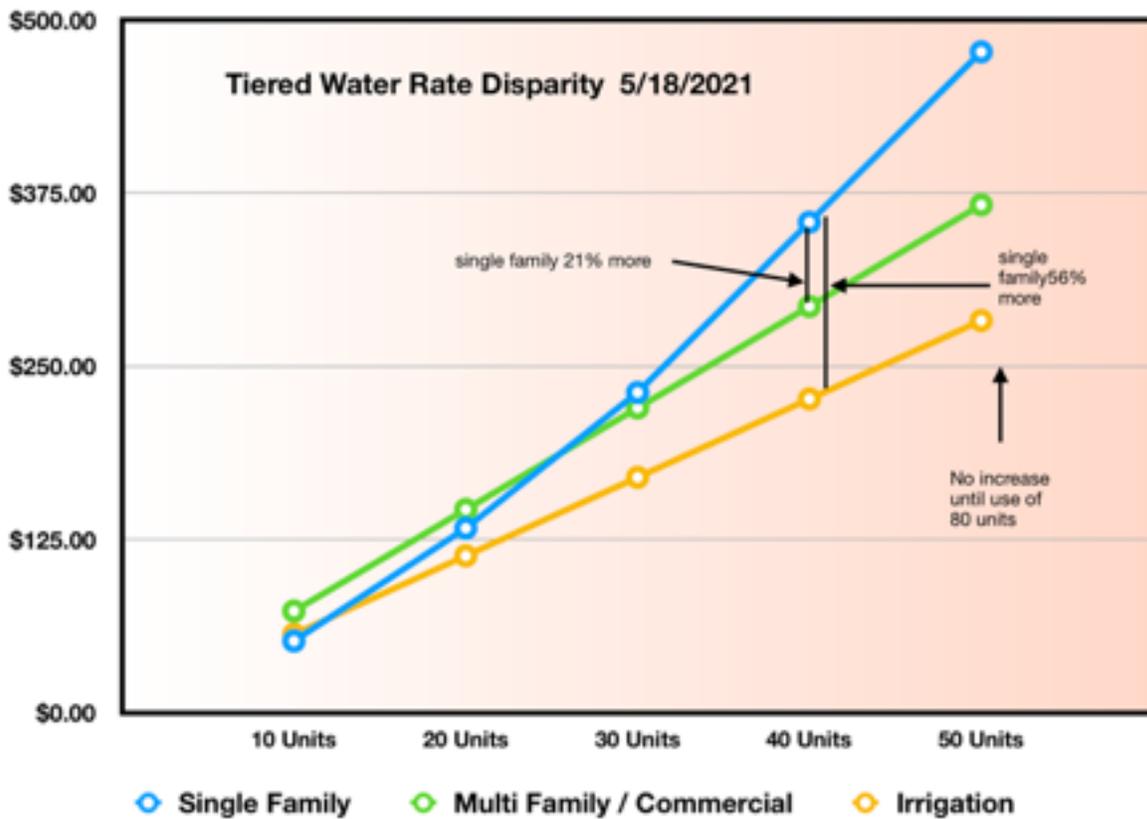
- Cost Reduction within the CVWD.

I find this paragraph without merit as it just talks in generalities. I have asked for years that the District make a commitment to identify and provide quantifiable cost reductions to be measured against. You will be asking for LARGE 3 year increase and the District needs to get serious and accountable for cost control and reduction.

- The 218 notice talks about the primary cost of 3-5% annually. I believe CVWD will be asking for a 8% per year. Does this mean that additional 3-5% goes to infrastructure upgrades. I find this confusing.

- The 218 Notice illustrates what a typical user will see in the increase of XX. Although you have sentence to "See your water rate" on the web (which I cannot find) I still strongly believe that the Notice should show what the increase will be at several points. The District needs to be transparent to all users and not hide the larger increases on large users. This should be provided.

- I am concerned that with the 3 year notice the District will not look into a multi rate I proposed for large lot owners and WILL CONTINUE TO PROVIDE A FIXED WATER RATE TO MULTI AND COMMERCIAL USERS. I have asked the District to review Los Angeles City water rate structure and have never received any feedback.



- We talked conversation of water. We use the higher tiers to incentivize or penalize single family users through higher tiered water rates. However we do nothing to incentivize multi family units or commercial users to conserve as they are only paying one rate. See disparity chart below by charging higher fees in

With the community exploding and various multi family units being proposed the cost of more imported water necessary. This cost should be shared evenly and not directed to the single family users to pay the majority of the costs through tired water rates.

Respectfully ,
Jonas Williams

Hi All,
Sorry for the delay as to the questions and answers. I got 4 completed and have a couple more to do. Hopefully I get them this weekend but wanted to share what I got so far.

I have attached the questions and answers in red. The people are all in area and homeowners. I just asked the questions and waited for the answer or comment. I did not bait anyone or try to put words in their mouth. I put down what they said. I think you will find it interesting and you can draw your own conclusions. I have some ideas but after we all talk next.

Date of Interview 06/11/21 Homeowner Interview 1

Questions

1. What is your opinion of the CVWD?
We are paying more than I would like to pay for water.
2. What do you think of the rates you pay?
To High. I know that they pay less for water in La Canada
- 2A. Are you willing to pay more to assure clean safe water?
That's not really a question. You have to pay what you have to pay
3. How would you rate CVWD service and support?
Fine. No Problems
- 3A. Do you read the information provided by the CVWD?
No not really
4. What do you know about the age and condition of our water infrastructure?
I think they all need to be redone
5. What improvements if any would you like to see implemented?
I am concerned about sewers. they need to keep the system good
6. Is there anything you would like to learn more about regarding the CV water district?
Find out more about grey water systems for use of irrigation

Date of Interview 06/11/21 Homeowner Interview 2

Questions

1. What is your opinion of the CVWD?
Don't Know Expensive
2. What do you think of the rates you pay?
High. Higher than La Canada Why?
- 2A. Are you willing to pay more to assure clean safe water?
I don't drink the tap water. I get bottled water service

3. How would you rate CVWD service and support?

Fine, They came out when I had an issue

3A. Do you read the information provided by the CVWD?

I do. I then pass it to my husband who reads it.

4. What do you know about the age and condition of our water infrastructure?

Nothing

5. What improvements if any would you like to see implemented?

A notification system if I have a leak. I have a house warning system but would like to see notification between the meter and my house meter.

6. Is there anything you would like to learn more about regarding the CV water district?

No

Date of Interview 06/11/21 Homeowner Interview 3

Questions

1. What is your opinion of the CVWD?

They tear up the streets and never properly fix them

2. What do you think of the rates you pay?

Very high rates. They say its because the need to pump the water up to at the area. I don't know if it justifies the high cost. I have a small lot and pay a very high rate.

2A. Are you willing to pay more to assure clean safe water?

I hope I have clean safe water now. I'm paying enough with the rates we should be getting safe clean water

3. How would you rate CVWD service and support?

No Experience

3A. Do you read the information provided by the CVWD?

Sometimes, I try except its way to voluminous. They need to condense the information. I don't understand all the details they send. I would like to see several bullet points with the information I can understand.

4. What do you know about the age and condition of our water infrastructure?

Don't know much. They did a street below us. I also know they have been doing something on Rosemont but not sure of what it is. Be nice if they provided short info on projects

5. What improvements if any would you like to see implemented?

Water is terribly hard. It destroys my faucets and all the aerators are full of stuff. I have to use some special cleaner in my stainless steel dishwasher to keep it clean

6. Is there anything you would like to learn more about regarding the CV water district?
Know more about projects in a condensed version. Give me short bullets I can understand. My sewer bill is outrageous!!

Date of Interview 06/11/21 Homeowner Interview 4

Questions

1. What is your opinion of the CVWD?

They do stupid stuff. I think poor maintenance. Its kinda typical of any municipal services.

2. What do you think of the rates you pay?

Pretty high

2A. Are you willing to pay more to assure clean safe water?

You have to but ?

3. How would you rate CVWD service and support?

Fine. No Problems

3A. Do you read the information provided by the CVWD?

No not really

4. What do you know about the age and condition of our water infrastructure?

Old

5. What improvements if any would you like to see implemented?

Its catch 22 if it needs to be done then do. Just who and how does it get paid for?

6. Is there anything you would like to learn more about regarding the CV water district?

More information on the Board. How they get elected and what do they do?

**Regards,
Jonas**